

PLANNED MAINTENANCE PROGRAM

Heritage Service Canada is pleased to announce our National Contracts Team and Program, delivered by our four regional operating brands.

WE CARE BEYOND SERVICE

This exciting launch brings a focused, dynamic team and new planned maintenance service products to the Canadian market. We will deliver targeted solutions to our customers to maintain and protect their commercial kitchen equipment while maximizing uptime and extending the life cycle.

Our Express, Premium, and Platinum Service Products present our customers with options, from a budget-friendly assessment of their equipment to a full scope planned maintenance program with informative reporting and consultative engagement from our factory trained technician group and Contracts Team.

WHY CHOOSE US?

- ✓ **SERVICE EXCELLENCE** Service that is of the highest quality, provided by dedicated team members who bring expertise and passion to our customers.
- ✓ **TEAM DRIVEN** We work together in an atmosphere of respect and care, and provide support to each other and our customers, emphasizing communication to achieve our common goals.
- ✓ **INTEGRITY** We are honest in our diagnostics, repairs and billing practices. We are trustworthy by doing what we say we will, and we work in a consistent and transparent manner.
- ✓ **DYNAMIC** Leading the industry by being proactive to anticipate needs, innovative to offer creative solutions, agile to respond quickly, and adaptable to embrace change, Heritage stands out as best in class.



PLATINUM

- COMPREHENSIVE PLANNED MAINTENANCE PROGRAM
- INCORPORATES ALL OEM CHECKLISTS AND RECOMMENDATIONS
- INCLUDES TECHNICIAN REVIEW ON SITE
- INCLUDES POST-VISIT REPORTING



PREMIUM

- COVERS ALL MAJOR COMPONENTS
- INCLUDES TECHNICIAN REVIEW ON SITE
- INCLUDES POST-VISIT REPORTING



EXPRESS

- PROGRAM DESIGNED TO EFFICIENTLY ASSESS EQUIPMENT FUNCTIONALITY, CONDITION AND PRODUCE ESTIMATES BASED ON REPAIR URGENCY

HIGH QUALITY & RELIABLE FOOD EQUIPMENT SERVICES

WHO WE ARE

Heritage Service Group has been repairing cooking and refrigeration equipment for over 100 years in Canada. We provide fast, reliable service for commercial kitchen equipment using OEM parts. The manufacturers train our technicians to service a variety of equipment such as grills, ovens, dishwashers, upright refrigerators, and ice machines. Heritage Service Group offers a 24/7 911-level service to respond quickly to all service calls, and clients range from fast food to fine dining, kiosks to institutions.

We have a vision to be the most trusted, customer-focused service provider for Commercial Kitchen Equipment. Our mission is to provide the highest quality customer care in the foodservice industry, working hard to build lasting relationships and deliver the solutions our customers count on. Mixing can-do with know-how, our dedicated staff use every resource at their disposal. We rely on an exceptional knowledge base, vast inventory, and technical innovations to supply the results customers need to get their kitchens back up and running as quickly as possible.

Heritage Service Group Delivers Coast-to-Coast coverage in all major Canadian markets and surrounding areas. You can be confident in the expertise of nation's premier service team, who stand ready to deliver for local and national accounts.



KEY EQUIPMENT SERVICES

www.keyfood.ca

1-800-665-2655

BC, ALBERTA, SASKATCHEWAN

RG HENDERSON

rghenderson.on.ca

1-416-422-5580

TORONTO, GTA

WALKER'S GAS & ELECTRIC

walker-electric.ca

902-454-0291

HALIFAX

CHOQUETTE CKS

www.choquette-cks.com

MONTREAL: 1-800-361-7618

QUEBEC: 1-800-463-5506

OTTAWA: 1-800-463-5506

KINGSTON: 1-866-344-7077